



CB6 SERVICE REPORT FISCAL YEAR 2008

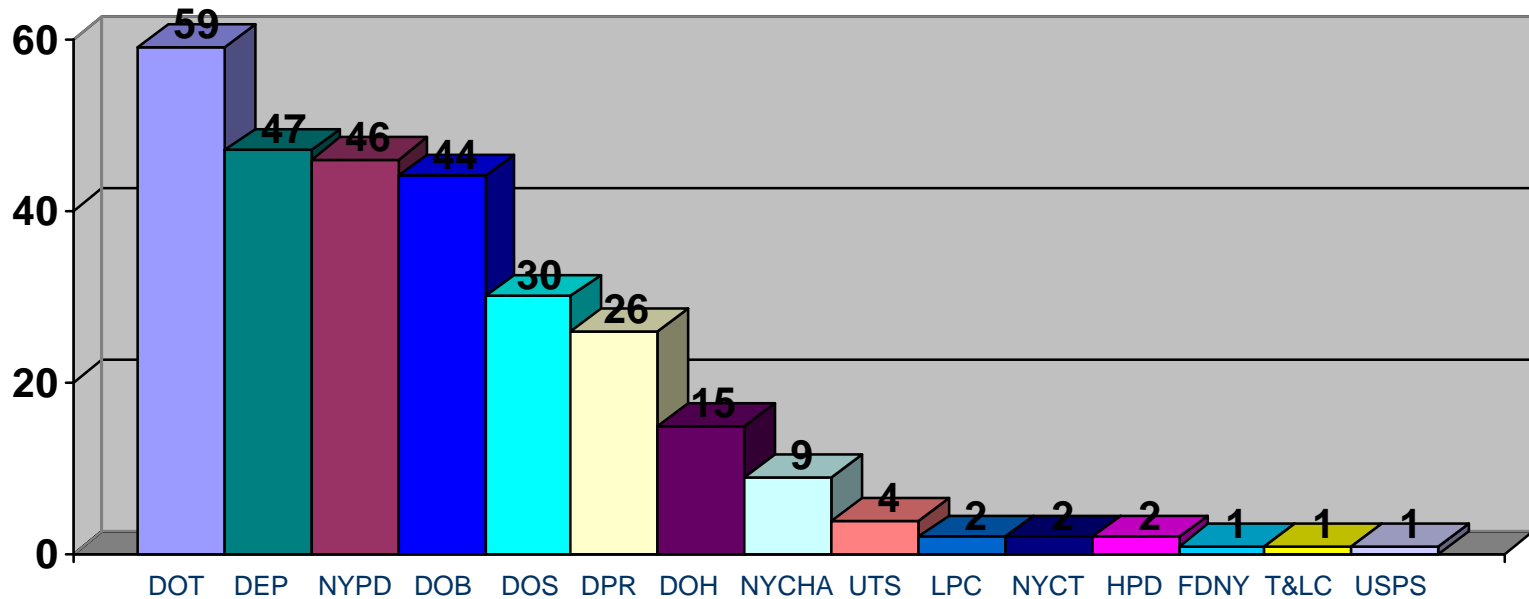
July 1, 2007 to June 30, 2008



AGENCIES

- DOB – DEPARTMENT OF BUILDINGS
- DEP – DEPARTMENT OF ENVIRONMENTAL PROTECTION
- FDNY – FIRE DEPARTMENT OF NEW YORK CITY
- DOT – DEPARTMENT OF TRANSPORTATION
- PKS – DEPARTMENT OF PARKS & RECREATION
- DHMH – DEPARTMENT OF HEALTH & MENTAL HYGIENE
- LPC – LANDMARKS PRESERVATION COMMISSION
- NYPD – NEW YORK POLICE DEPARTMENT
- DOS – DEPARTMENT OF SANITATION
- UTS – UTILITIES
- NYCT – NEW YORK CITY TRANSIT
- NYCHA – NEW YORK CITY HOUSING AUTHORITY
- DDC – DEPARTMENT OF DESIGN & CONSTRUCTION
- USPS – UNITED STATES POSTAL SERVICE
- T&LC – TAXI & LIMOUSINE COMMISSION
- HPD – HOUSING PRESERVATION & DEVELOPMENT
- DCP – DEPARTMENT OF CITY PLANNING
- DYCD – DEPARTMENT OF YOUTH & COMMUNITY DEVELOPMENT

CB6 AGENCY COMPARISON BY COMPLAINT



TOTAL NUMBER OF COMPLAINTS - 289

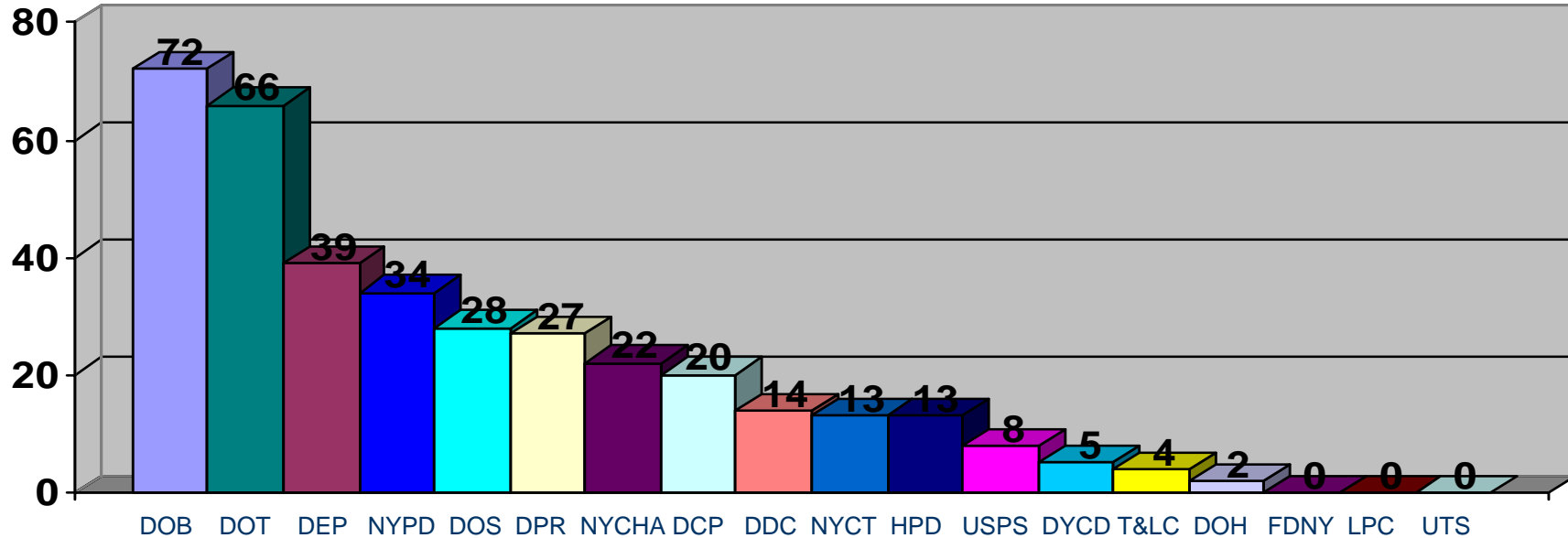
INQUIRIES

An inquiry is any service request made through the CB6 office that cannot be processed through our complaint system (i.e.: site visits, walk-ins, letters)

- CONSTITUENT
- MERCHANT
- COMMUNITY BASED ORGANIZATIONS (CBO'S)
- ELECTED OFFICIALS (ELOFF)
- BOARD MEMBERS (BM)
- OTHER COMMUNITY BOARDS (OTHER CB'S)

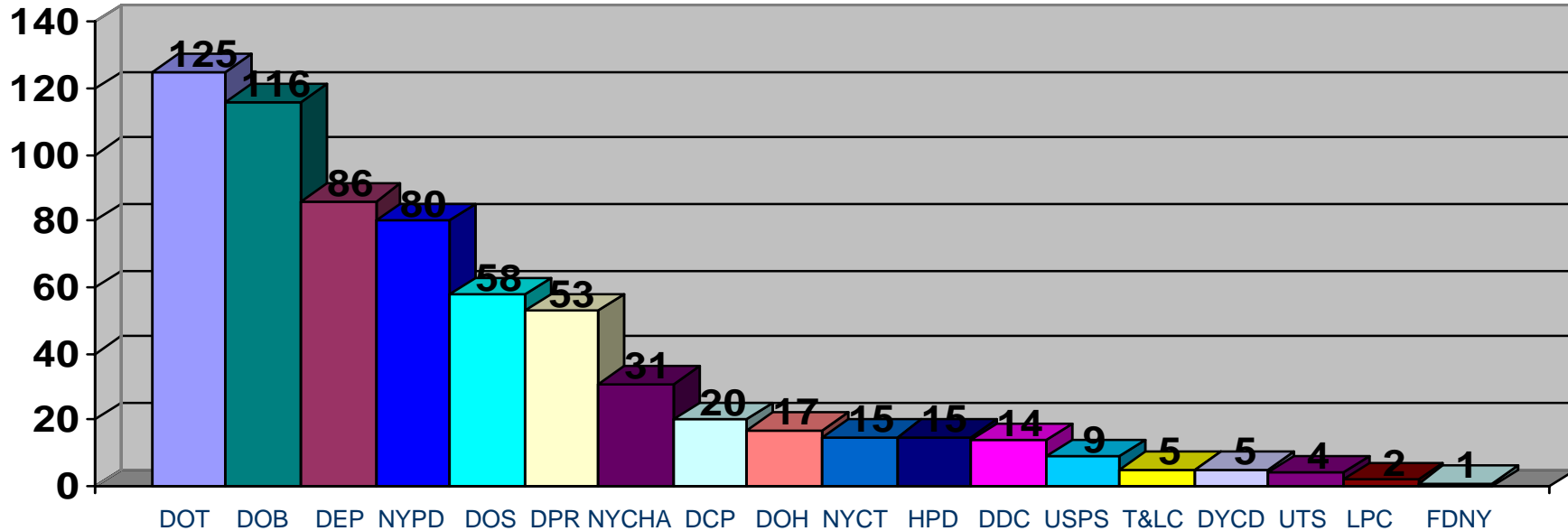
TOTAL NUMBER OF INQUIRIES - 642

CB6 AGENCY COMPARISON BY *INQUIRY*



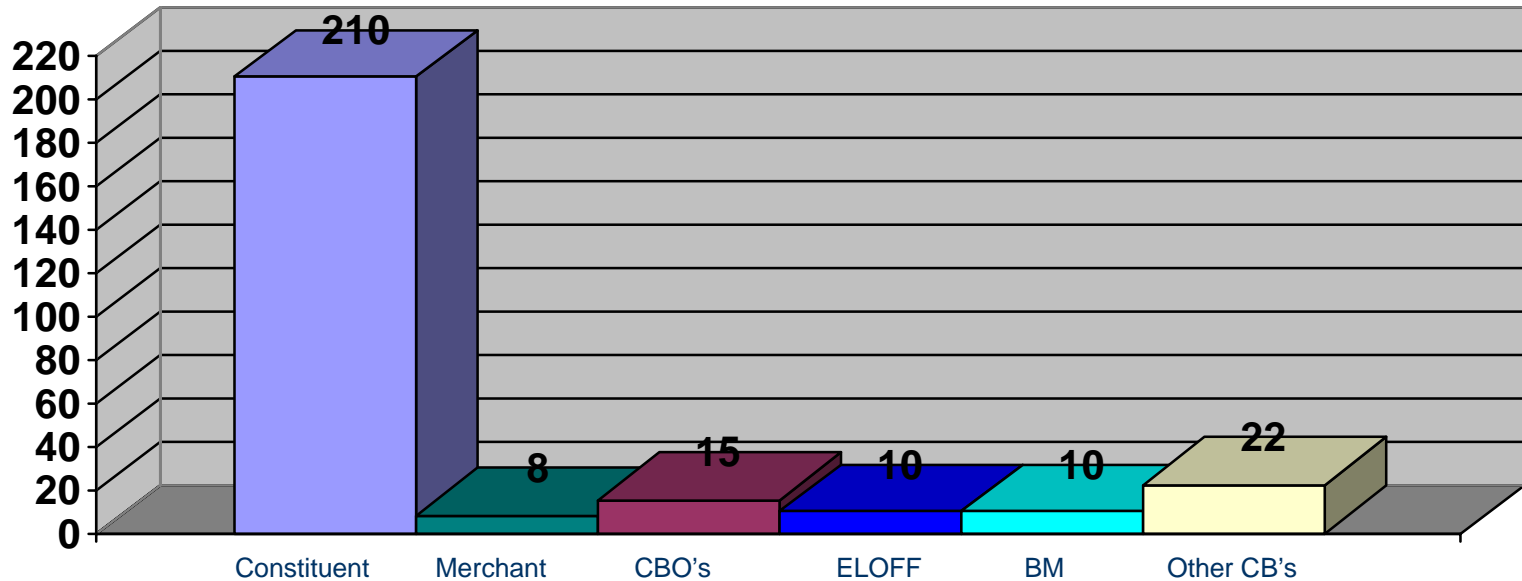
TOTAL NUMBER OF CITY AGENCY INQUIRIES - 367

CB6 AGENCY COMPARISON BY COMPLAINT & INQUIRY



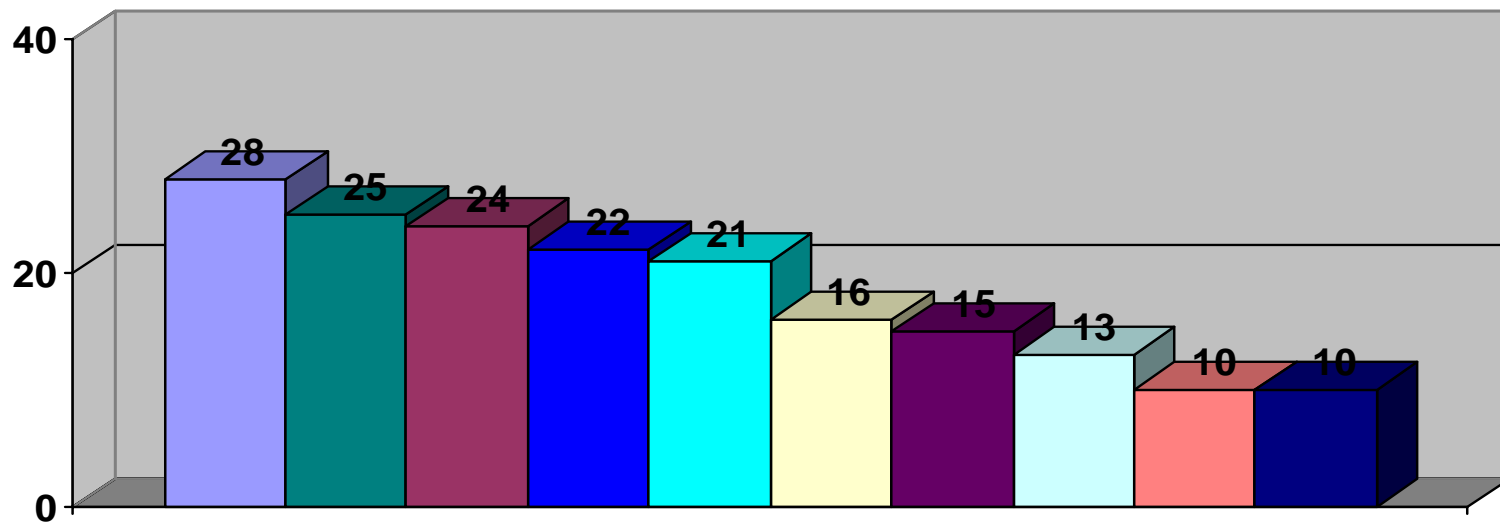
**TOTAL NUMBER OF CITY AGENCY
COMPLAINTS & INQUIRIES - 656**

CB6 *INQUIRIES* MADE THROUGH “OTHER ORGANIZATIONS/PERSONS”



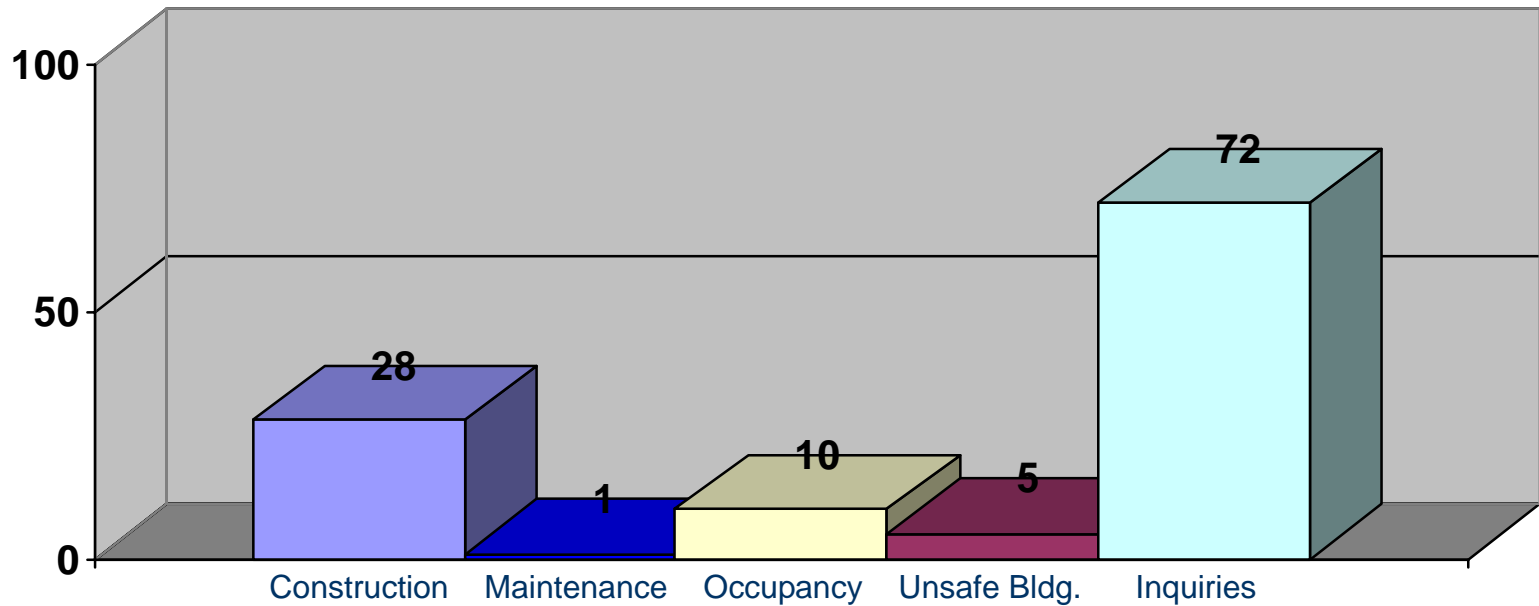
**TOTAL NUMBER OF INQUIRIES
MADE THROUGH
“OTHER ORGANIZATIONS/PERSONS” - 275**

CB6 TOP COMPLAINTS



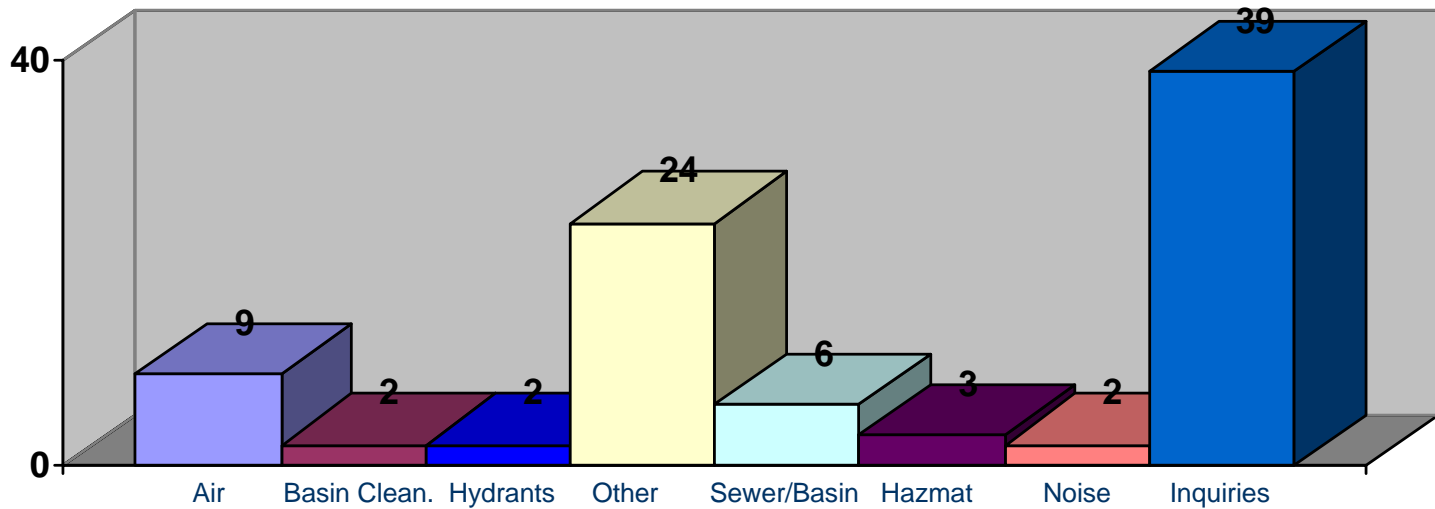
1.	DOB (Construction)	28	6.	DOT (Street Lights)	16
2.	DPR (Forestry)	25	7.	DOH (Pest Control)	15
3.	DEP (Other)	24	8.	76 th Precinct	13
4.	78 th Precinct	22	9.	DOB (Occupancy)	10
5.	Sanitation Enforcement	21	10.	DOT (Sidewalks)	10

DEPARTMENT OF BUILDINGS



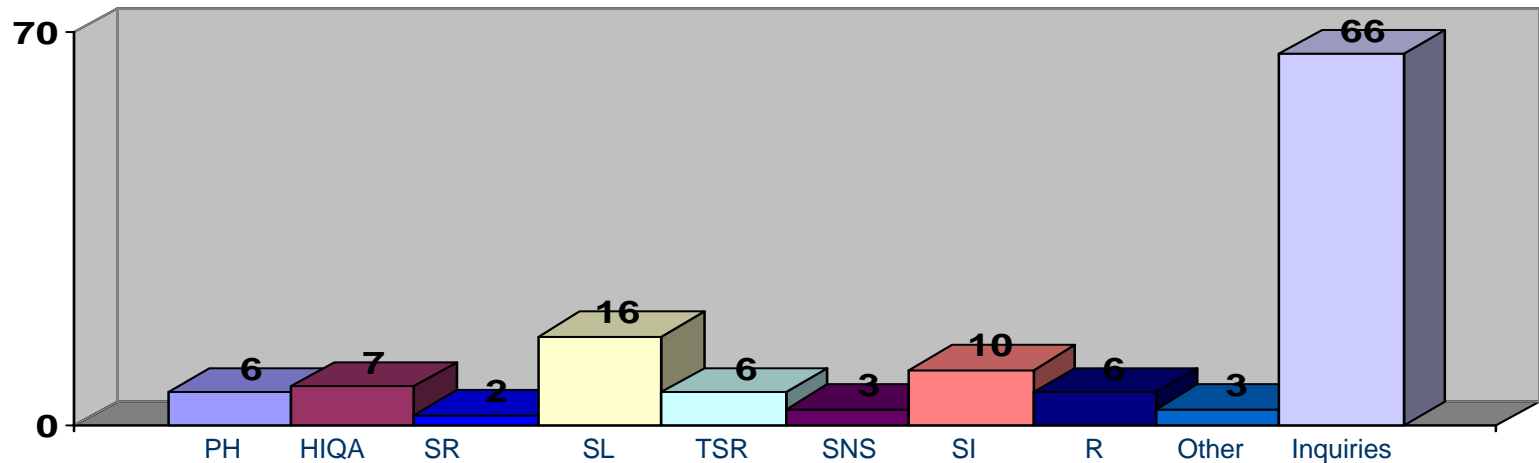
Complaint Type	Total Received	# Resolved	# No Response
Construction	28	24	4
Maintenance	1	1	0
Occupancy	10	4	6
Unsafe Building	5	5	0
Inquiries	72		

DEPARTMENT OF ENVIRONMENTAL PROTECTION



Complaint Type	Total Received	#Resolved	#No Response
Air	9	7	2
Basin Cleaning	2	2	0
Hydrants	1	1	0
Other	24	22	2
Sewer/Basin Repair	6	2	4
Hazardous Materials	3	3	0
Noise	2	2	0
Inquiries	39		

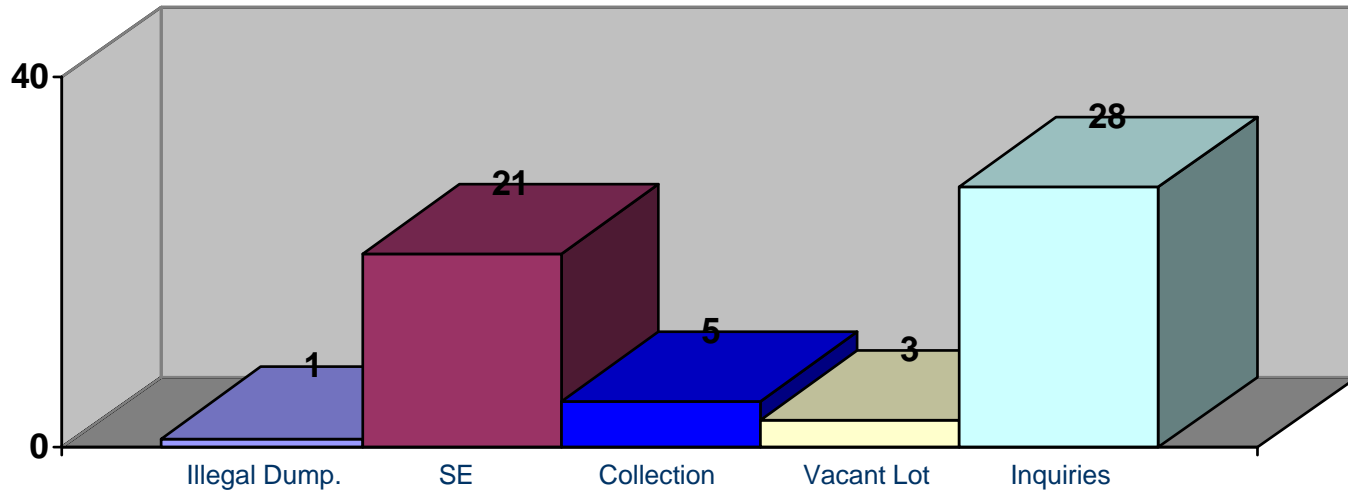
DEPARTMENT OF TRANSPORTATION



Complaint Type	Total Received	# Resolved	# No Response
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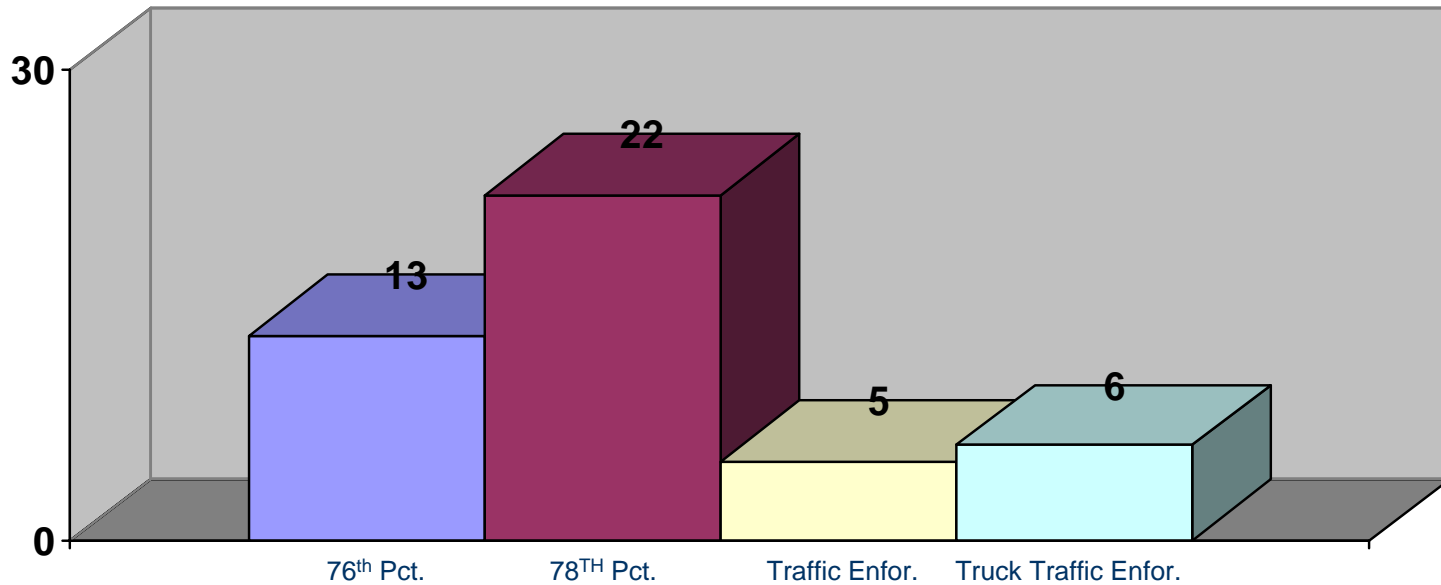
Potholes (PH)	6	4	2
HIQA	7	5	2
Signal Repair (SR)	2	0	2
Street Lights (SL)	16	16	0
Traffic Sign Repair (TSR)	6	6	0
Street Name Signs (SNS)	3	2	1
Sidewalk Inspections (SI)	10	8	2
Resurfacing (R)	6	5	1
Other	3	3	0
Inquiries	66		

DEPARTMENT OF SANITATION



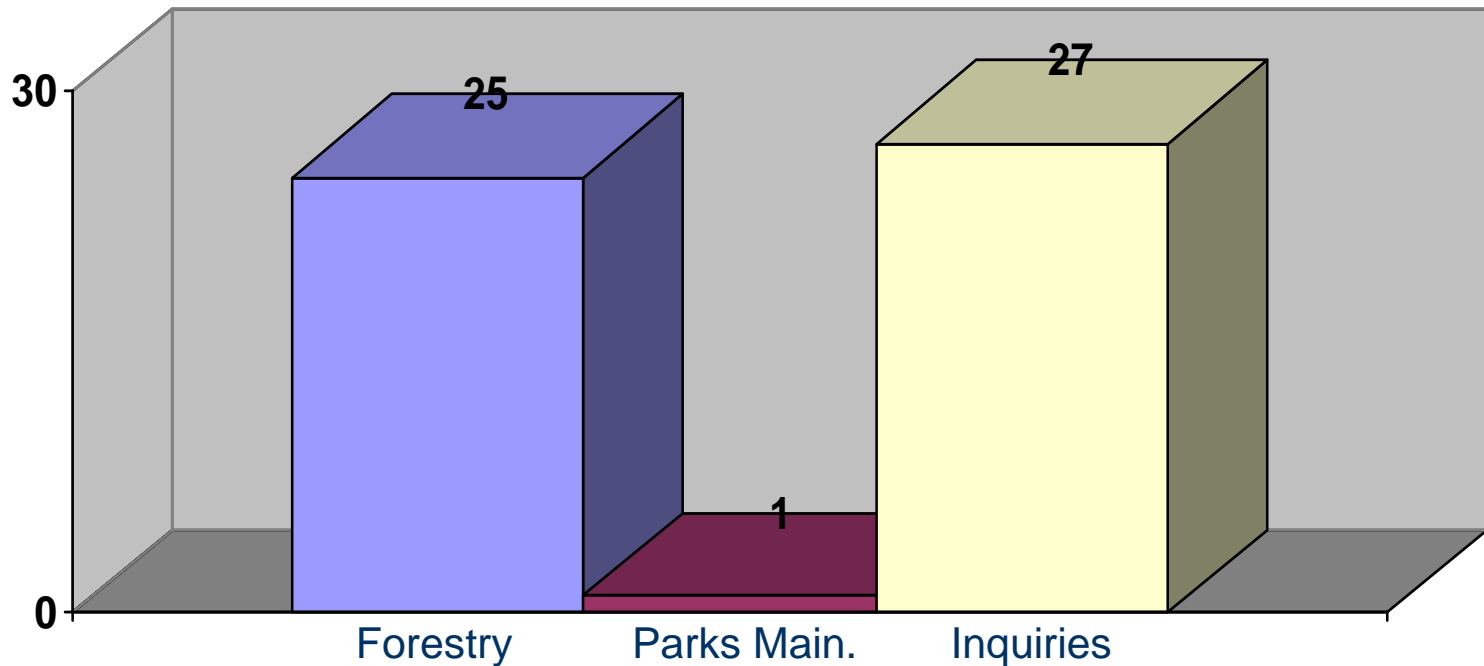
Complaint Type	Total Received	# Resolved	# No Response
Illegal Dumping	1	1	0
Sanitation Enforcement (SE)	21	19	2
Collection	5	4	1
Vacant Lot Cleaning	3	3	0
Inquiries	28		

POLICE DEPARTMENTS



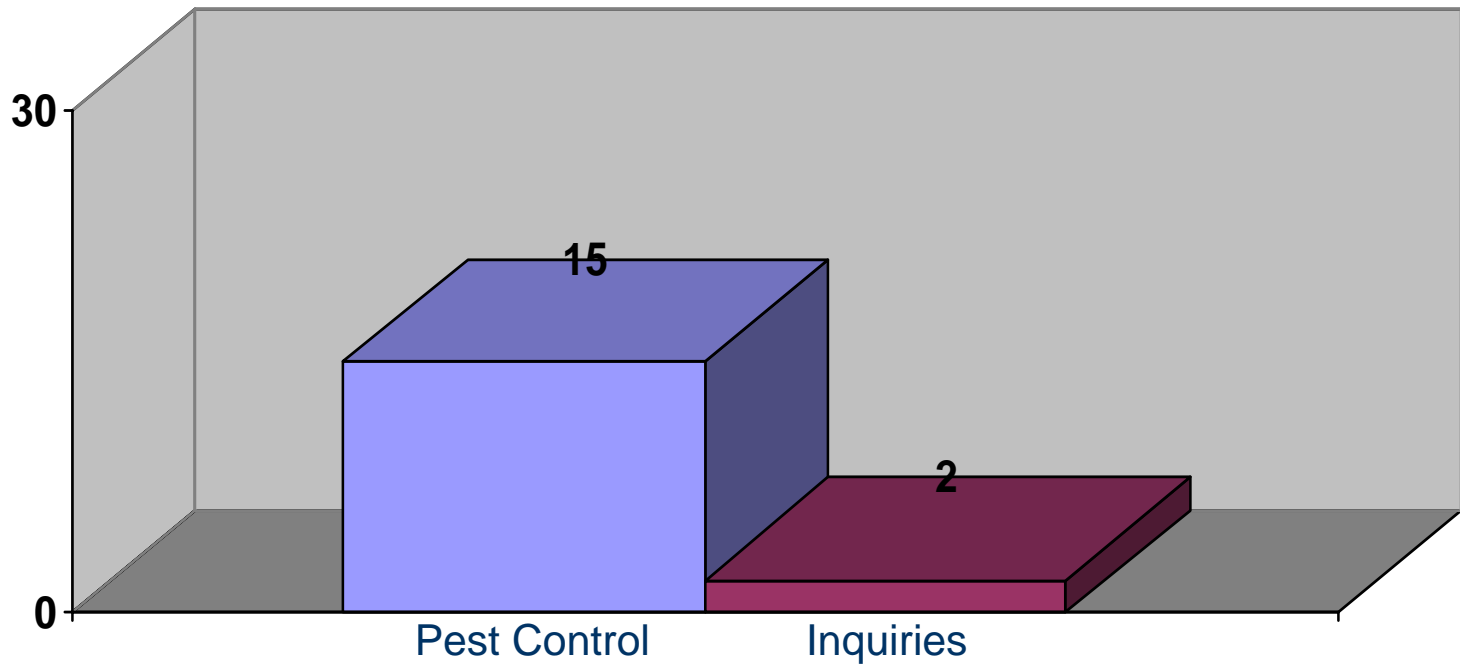
Complaint Type	Total Received	# Resolved	# No Response	Inquiries
PSA 1	0	0	0	7
76 th Precinct	13	13	0	12
78 th Precinct	22	21	1	9
Traffic Enforcement	5	5	0	6
Truck Traffic Enfor.	6	6	0	0

DEPARTMENT OF PARKS & RECREATION



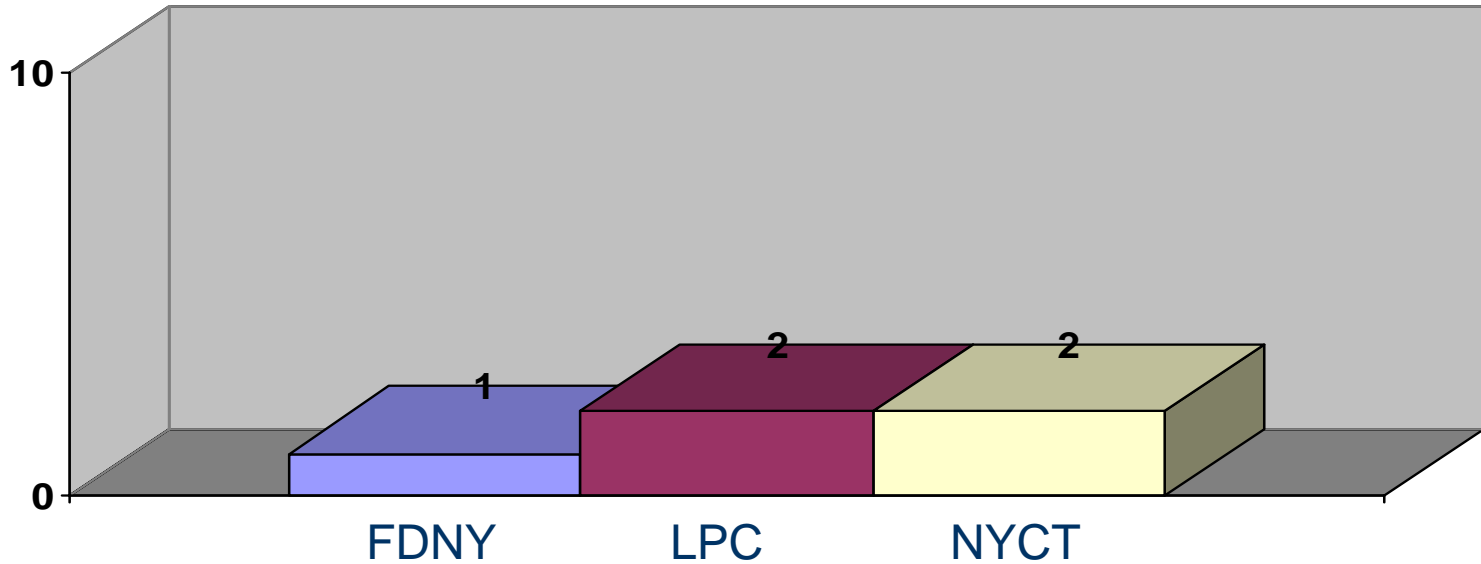
Complaint Type	Total Received	# Resolved	# No Response
Forestry	25	22	3
Parks Maintenance	1	1	0
Inquiries	27		

DEPARTMENT OF HEALTH & MENTAL HYGIENE



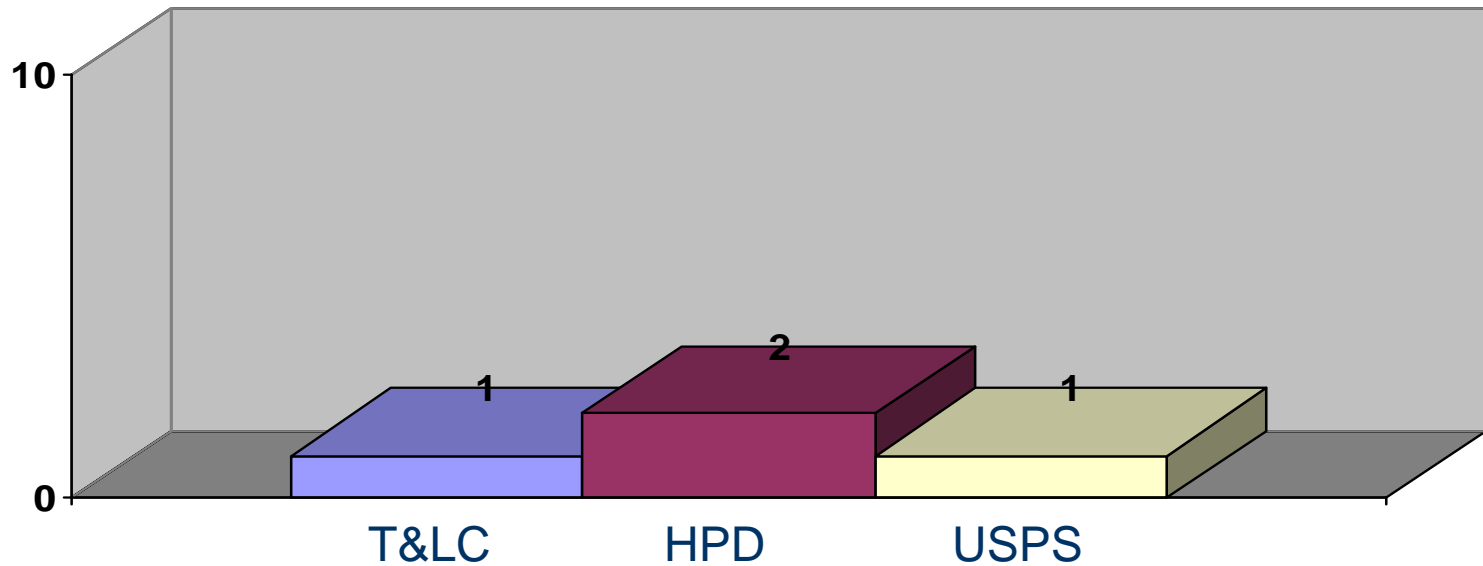
Complaint Type	Total Received	# Resolved	# No Response
Pest Control	15	13	2
Inquiries	2		

FIRE DEPARTMENT LANDMARKS PRESERVATION COMMISSION NEW YORK CITY TRANSIT



Complaint Type	Total Received	# Resolved	# No Response	Inquiries
Fire Department	1	0	1	0
LPC	2	0	2	0
NYCT	2	2	0	13

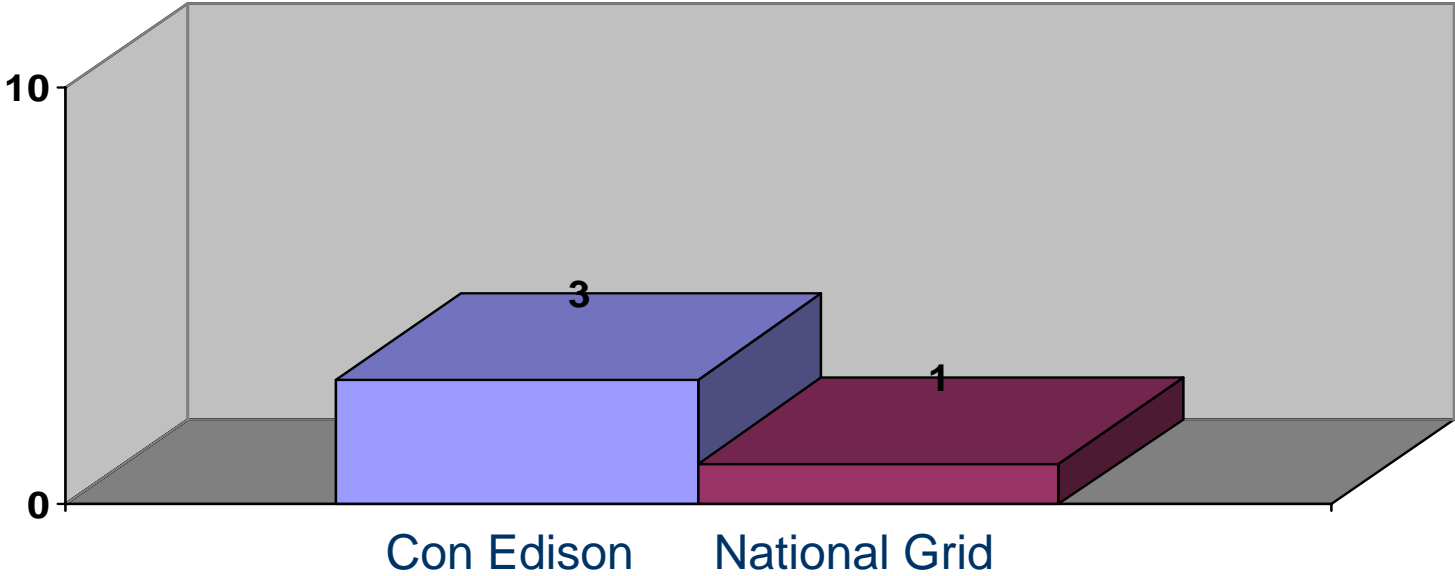
TAXI & LIMOUSINE COMMISSION HOUSING PRESERVATION & DEVELOPMENT UNITED STATES POSTAL SERVICE



Complaint Type	Total Received	# Resolved	# No Response	Inquiries
T&LC	1	1	0	4
HPD	2	0	2	13
USPS	1	1	0	8

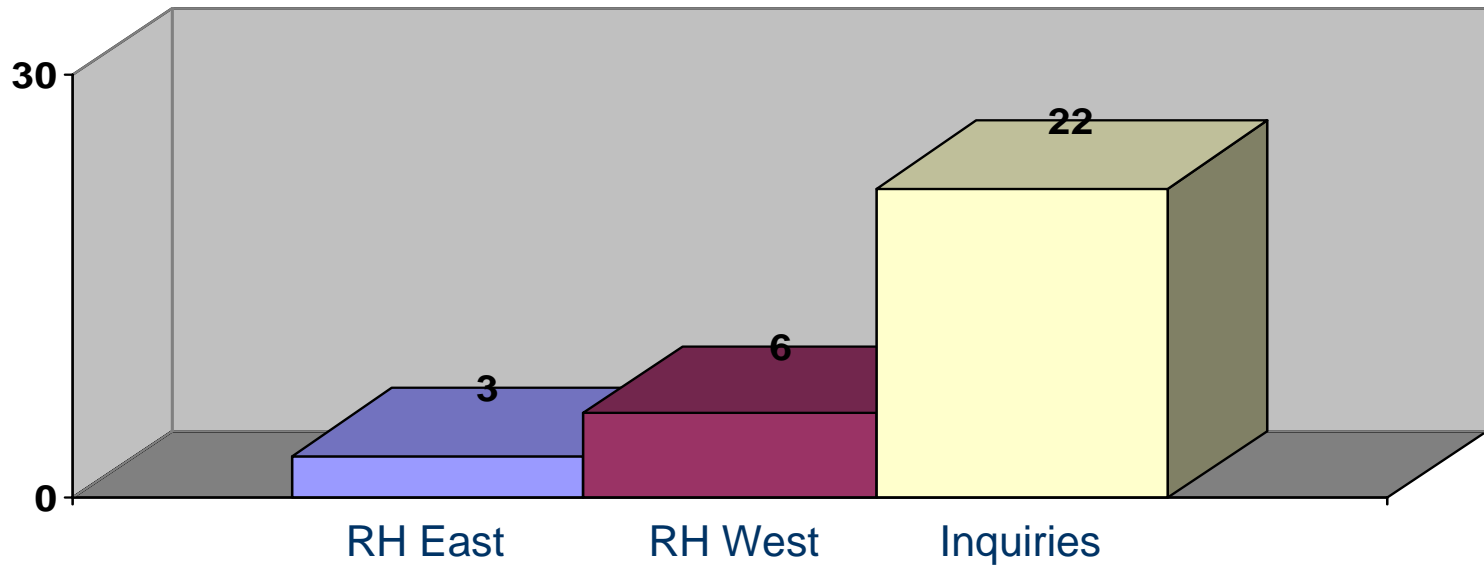
UTILITIES

CON EDISON / NATIONAL GRID



Complaint Type	Total Received	# Resolved	# No Response	Inquiries
Con Edison	3	2	1	0
National Grid	1	1	0	0

NEW YORK CITY HOUSING AUTHORITY



Complaint Type	Total Received	# Resolved	# No Response
Red Hook East	3	3	0
Red Hook West	6	2	4
Inquiries	22		