



CB6 SERVICE REPORT FISCAL YEAR 2007

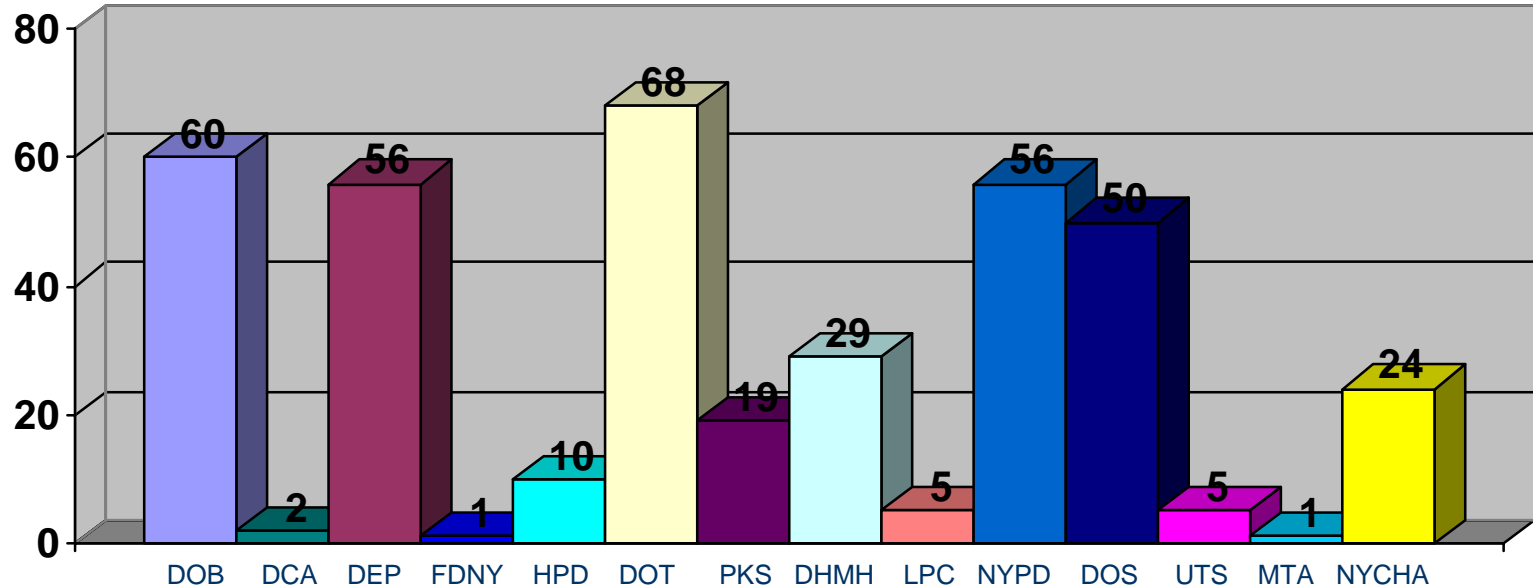
July 1, 2006 to June 30, 2007



AGENCIES

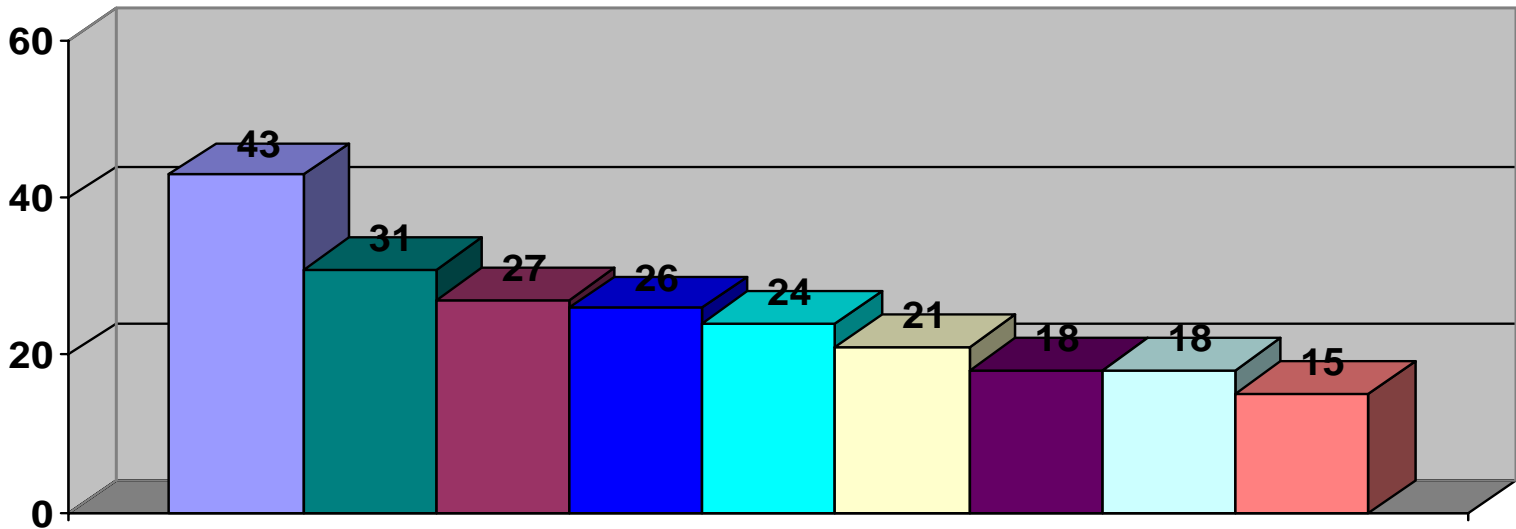
- DOB – DEPARTMENT OF BUILDINGS
- DCA – DEPARTMENT OF CONSUMER AFFAIRS
- DEP – DEPARTMENT OF ENVIRONMENTAL PROTECTION
- FDNY – FIRE DEPARTMENT OF NEW YORK CITY
- DOT – DEPARTMENT OF TRANSPORTATION
- PKS – DEPARTMENT OF PARKS & RECREATION
- DHMH – DEPARTMENT OF HEALTH & MENTAL HYGIENE
- LPC – LANDMARKS PRESERVATION COMMISSION
- NYPD – NEW YORK POLICE DEPARTMENT
- DOS – DEPARTMENT OF SANITATION
- UTS – UTILITIES
- MTA – METROPOLITAN TRANSIT AUTHORITY
- NYCHA – NEW YORK CITY HOUSING AUTHORITY

CB6 AGENCY COMPARISON



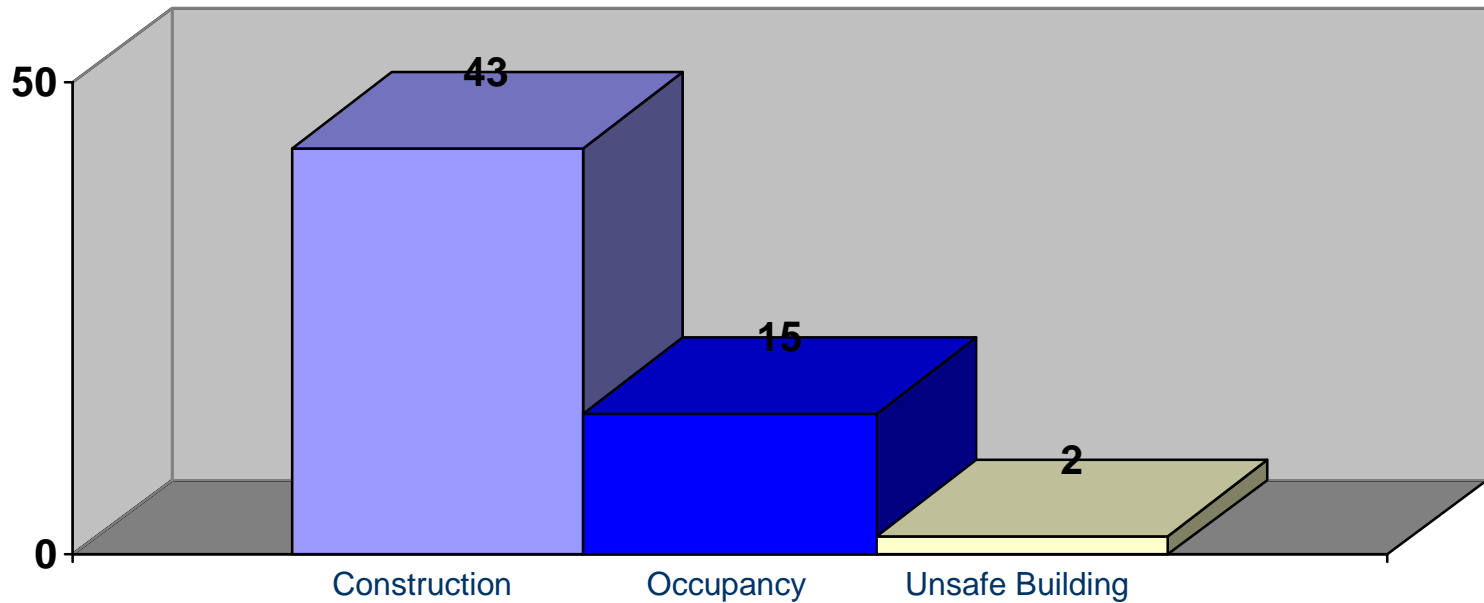
TOTAL NUMBER OF COMPLAINTS - 386

CB6 TOP COMPLAINTS



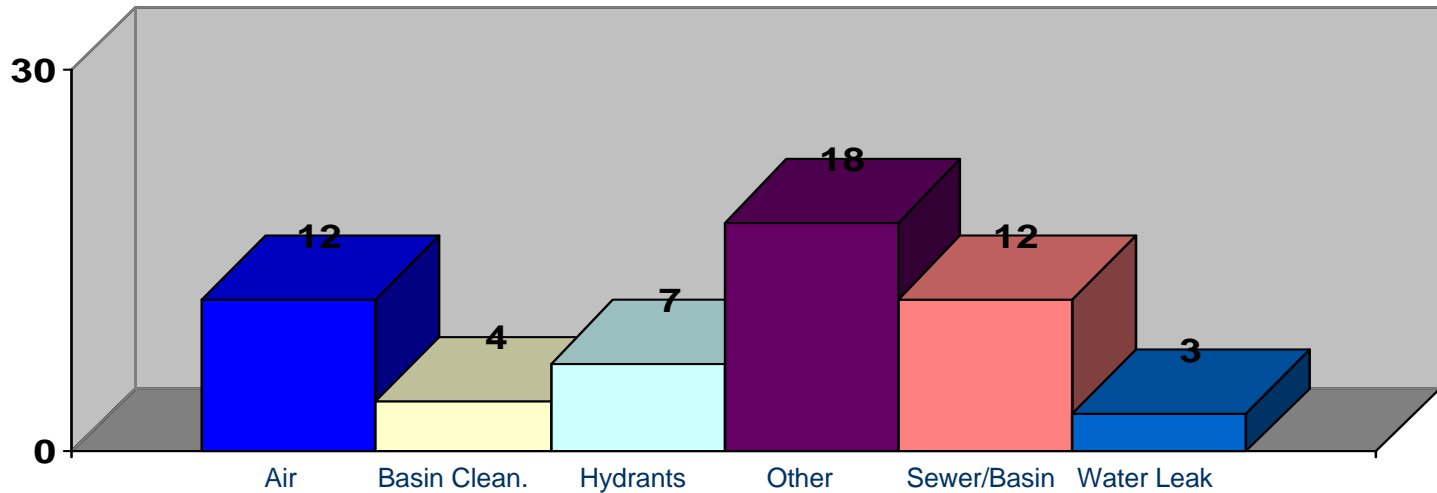
- | | | | | | |
|----|---------------------------|----|----|---------------------------|----|
| 1. | DOB (Construction) | 43 | 6. | 78 th Precinct | 21 |
| 2. | Sanitation Enforcement | 31 | 7. | DEP – Other | 18 |
| 3. | DOT – Street Lights | 27 | 8. | Forestry | 18 |
| 4. | 76 th Precinct | 26 | 9. | DOB (Occupancy) | 15 |
| 5. | DOHMH – Pest Control | 24 | | | |

DEPARTMENT OF BUILDINGS



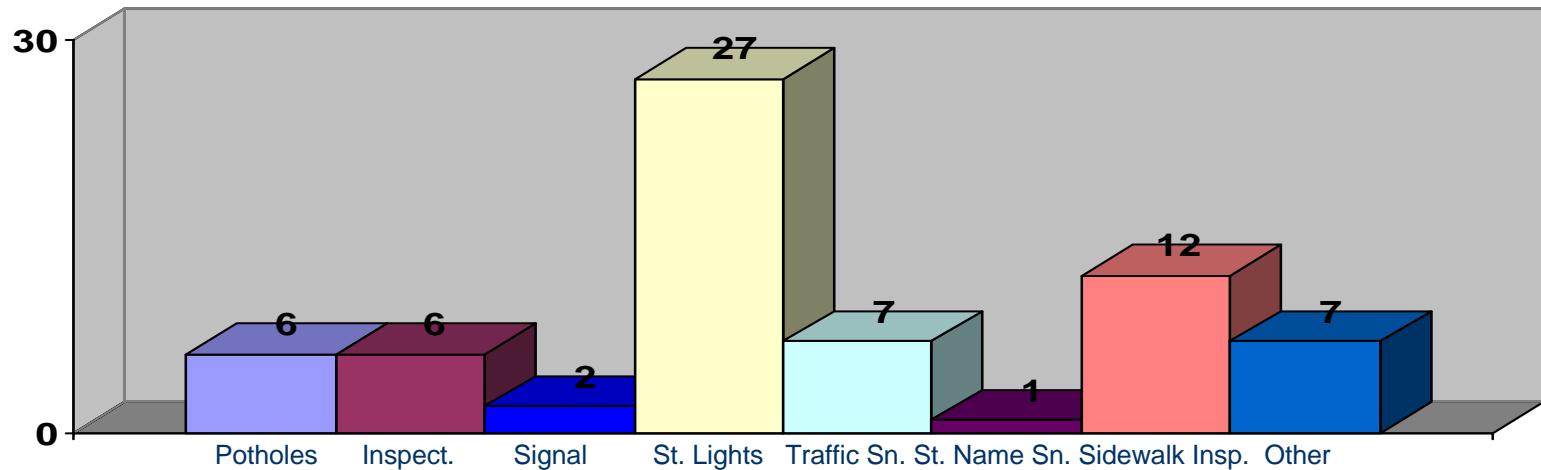
Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
Construction	43	40	3	12	12
Occupancy	15	13	2	41	47
Unsafe Building	2	2	0	63	65

DEPARTMENT OF ENVIRONMENTAL PROTECTION



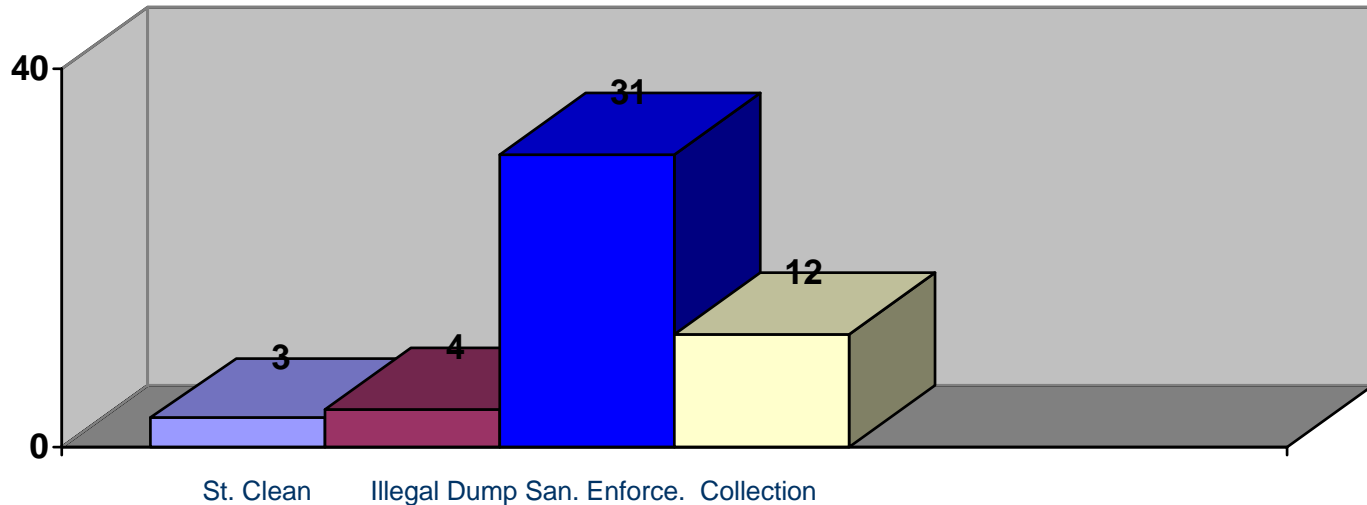
Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
Air	12	12	0	34	35
Basin Cleaning	4	4	0	17	32
Hydrants	7	7	0	18	20
Other	18	18	0	21	21
Sewer/Basin Repair	12	12	0	23	44
Water Leak	3	3	0	1	11

DEPARTMENT OF TRANSPORTATION



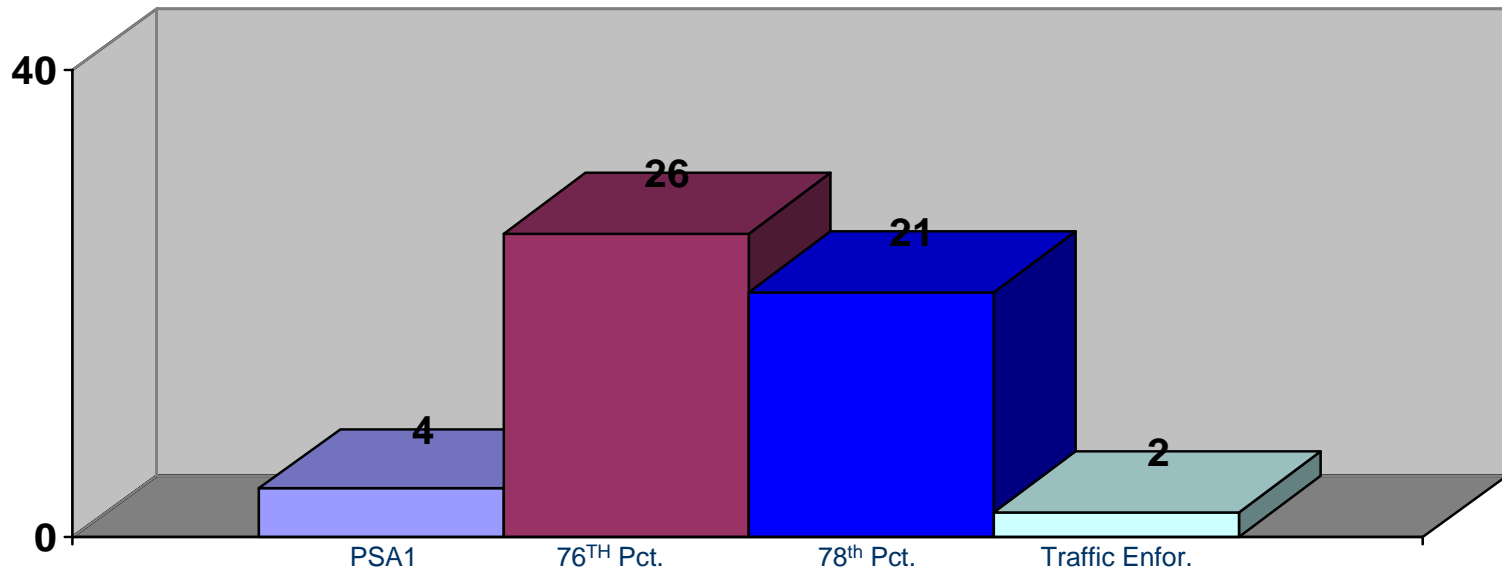
Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
Potholes	6	6	0	9	11
Inspect. Quality Assur.	6	3	3	6	32
Signal Repair	2	1	1	42	44
Street Lights	27	24	3	18	24
Traffic Sign Repair	7	7	0	15	22
Street Name Signs	1	0	1	0	0
Sidewalk Inspections	12	11	1	96	101
Other	7	6	1	19	32

DEPARTMENT OF SANITATION



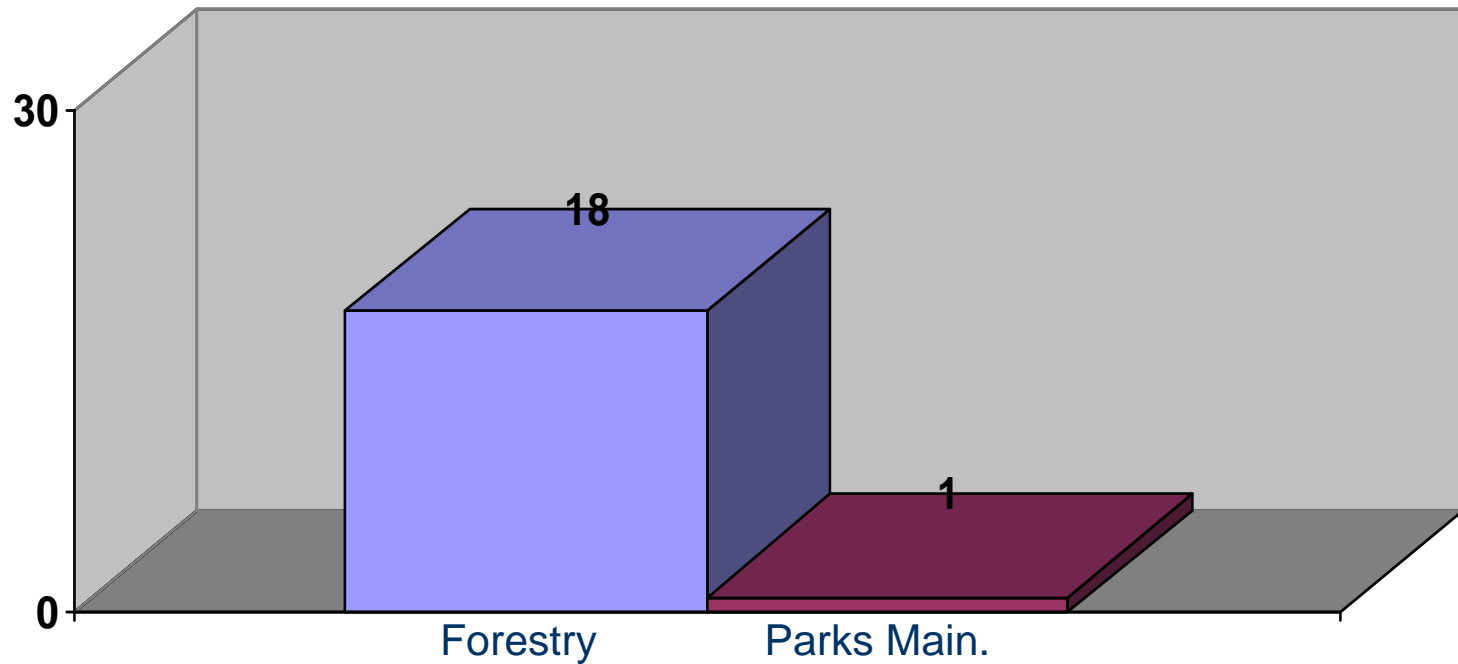
Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
Street Cleaning	3	3	0	2	4
Illegal Dumping	4	4	0	2	5
Sanitation Enforcement	31	30	1	24	61
Collection	12	12	0	32	37

POLICE DEPARTMENTS



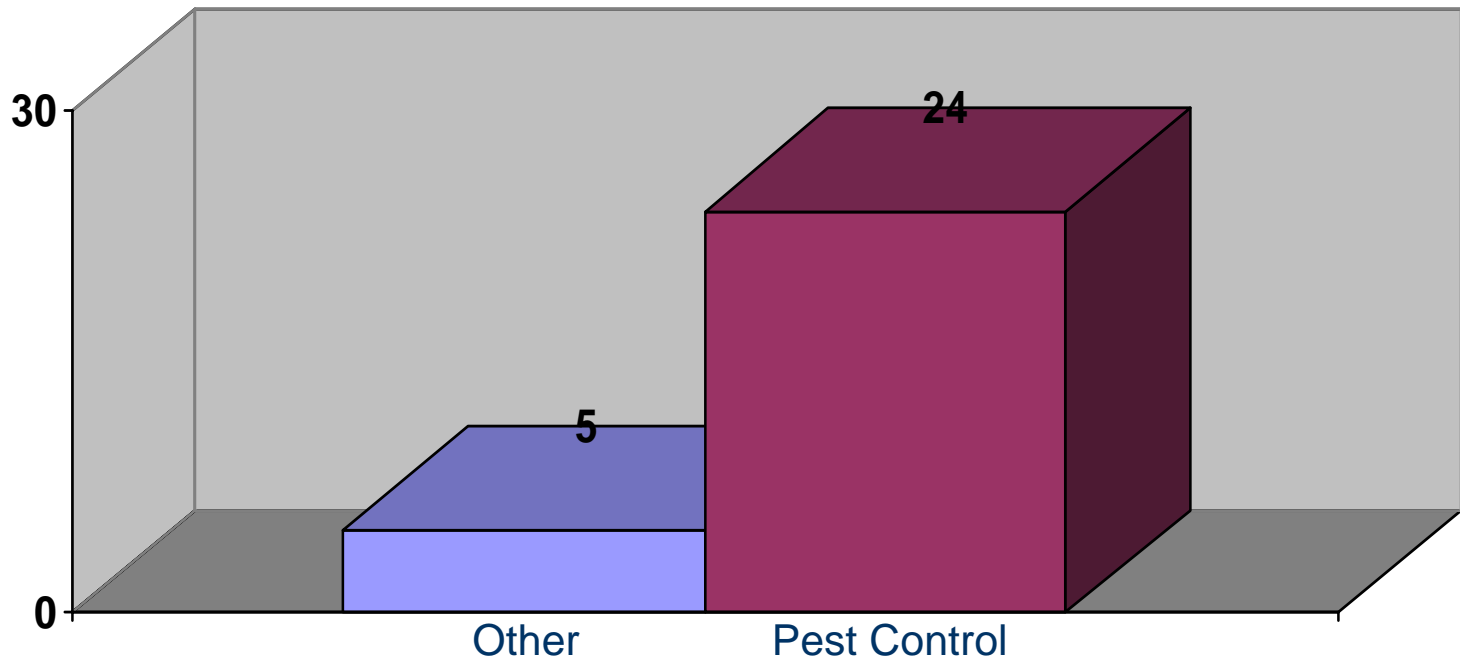
Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
PSA 1	4	1	3	9	15
76 th Precinct	26	26	0	25	51
78 th Precinct	21	21	0	15	11
Traffic Enforcement	2	2	0	11	9

DEPARTMENT OF PARKS & RECREATION



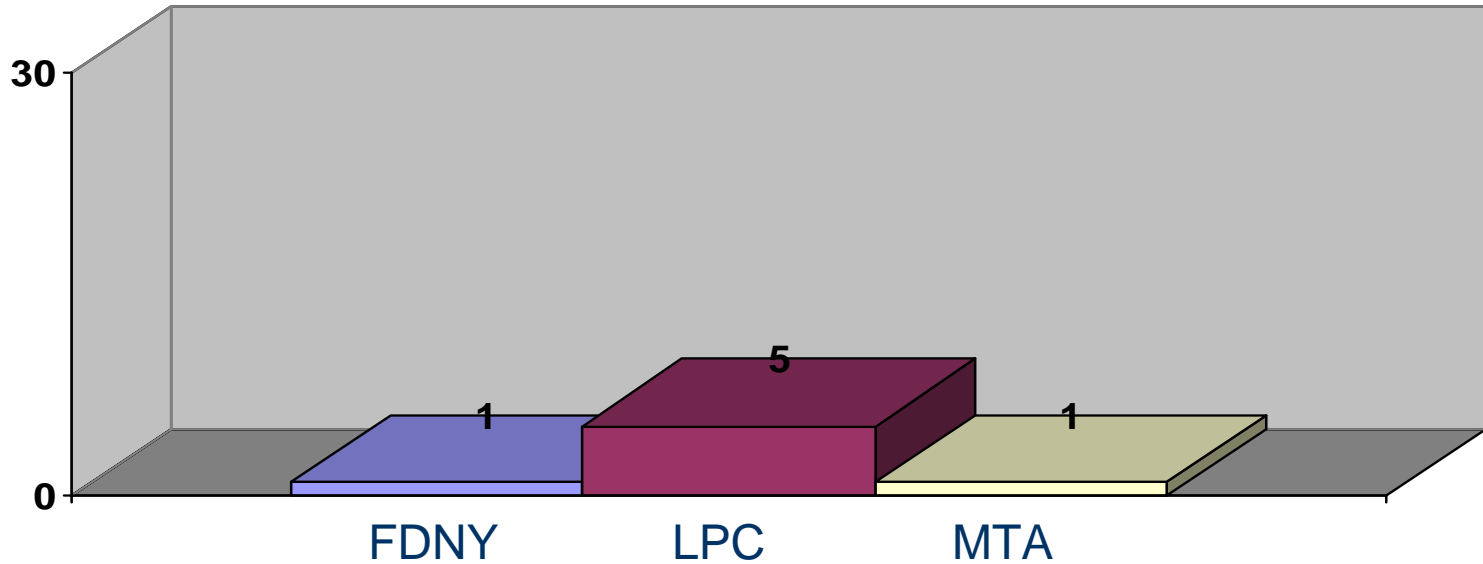
Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
Forestry	18	15	3	42	105
Parks Maintenance	1	1	0	1	11

DEPARTMENT OF HEALTH & MENTAL HYGIENE



Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
Other	5	5	0	59	60
Pest Control	24	23	0	59	142

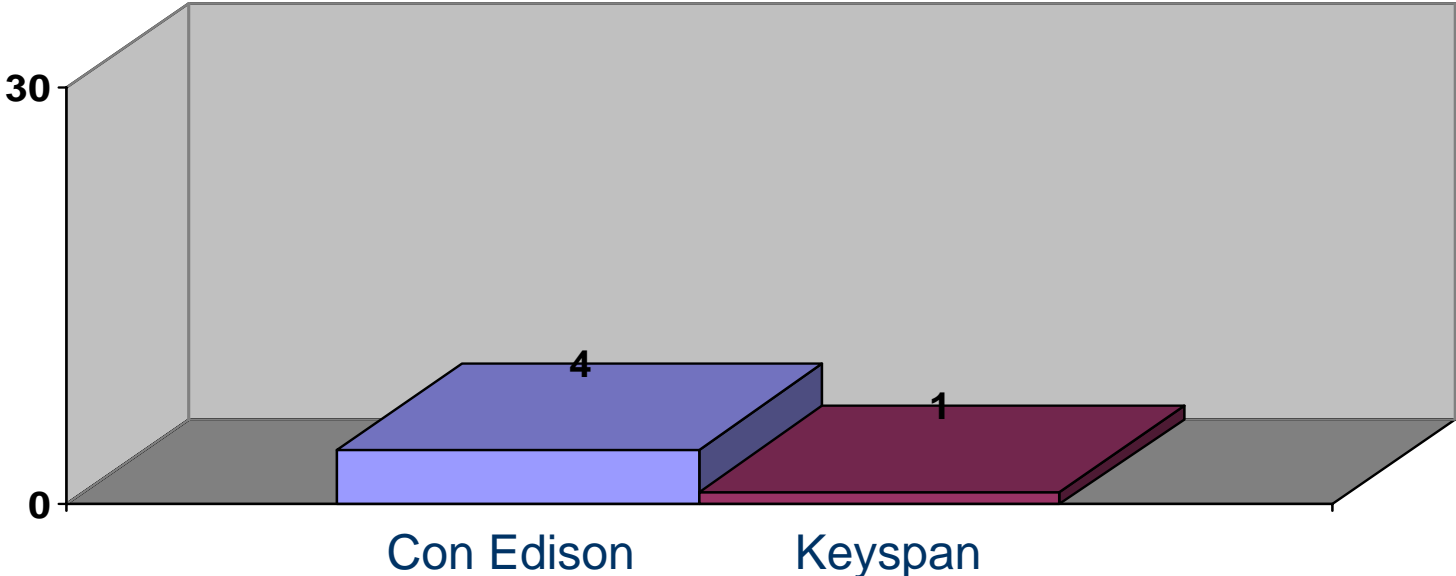
FIRE DEPARTMENT LANDMARKS PRESERVATION COMMISSION METROPOLITAN TRANSIT AUTHORITY



Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
Fire Department	1	0	1	0	0
LPC	5	3	2	34	82
MTA	1	1	0	13	44

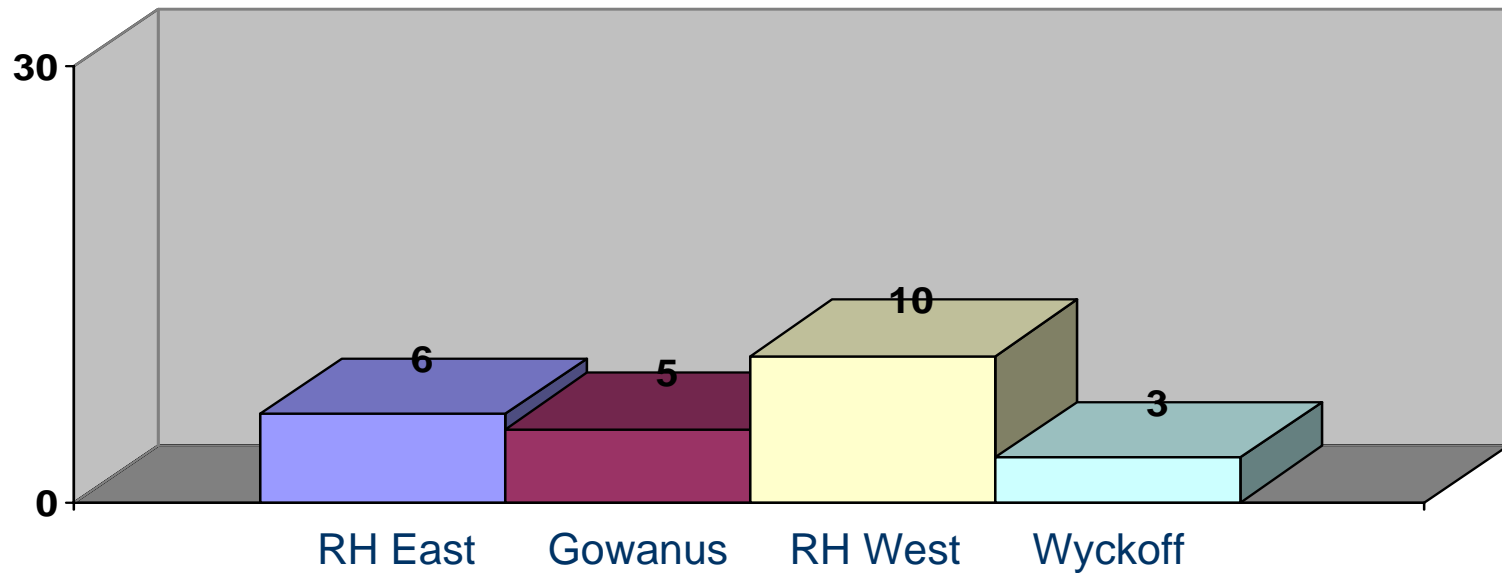
UTILITIES

CON EDISON / KEYSpan



Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
Con Edison	4	3	1	100	100
Keyspan	1	1	0	1	1

NEW YORK CITY HOUSING AUTHORITY



Complaint Type	Total Received	# Resolved	# No Response	Avg # Days to Respond	Avg. # Days to Resolve
Red Hook East	6	5	1	104	107
Gowanus	5	5	0	26	25
Red Hook West	10	2	8	13	13
Wyckoff Gardens	3	2	1	9	7