

NYC Marks the Spot

(in Brooklyn Community Board 6)

Beginning November 23, 2009 you may notice some changes on the streets in your neighborhood.

New York City street inspectors will test street decals as an innovative approach to marking pavement for repair on City streets.

Why will the City mark the spot?

These markings (pictured below right) are used to identify and mark roadway conditions reported by customers for repair and to let everyone know that the City is coordinating repair of the issue and to mind the hazard.

When a customer calls 311 to report a condition for repair, a City inspector will visit the site and determine the necessary next steps. For many issues, private companies, utilities or other City agencies may be required to respond which may influence the duration of repair. City inspectors will affix a small, bright orange decal adjacent to the site. For issues that are repaired immediately, no decal will be used.

Customers will know the City is “looking into” repair of the issue.

What can customers expect?

This program is designed to provide customers with greater transparency of how the City is responding to roadway issues and will not provide any obstruction to the roadway surface.

This pilot program will continue into 2010.



Look for these bright orange decals alerting you to a roadway issue and that the City is coordinating response

To learn more information about street conditions, please visit the reference materials section at www.nyc.gov/operations